RESULTS TEMPLATE – RESILIENCE WHEEL WORKSHOP

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|  | Current status in the organisation | Where do the organisation want to go? | What actions are needed to create the change? |
| Strategic and integrated use of SMCS in communication, coordination and cooperation agreements and processes.  |  |  |  |
| Shared strategies and goals for applying SMCS within and across organisations |  |  |  |
| Established evaluation processes and lessons learned from previous experiences |  |  |  |
| Coordinated and consistent information flows within and across organisations; |  |  |  |
| Communication with citizens is tailored to diverse target groups and sensitive to different risk perceptions |  |  |  |
| Communication of information is inclusive and accessible across digital divides |  |  |  |
| Information is reliable and trust-worthy  |  |  |  |
| Citizens are engaged in disaster management processes and are seen as active and valuable resources |  |  |  |
| SMCS channels and applications are contextualized to the organisation and local needs |  |  |  |
| Activities and practices are grounded in legal principles and existing regulations |  |  |  |
| The organisation has the right technical skills and training to apply SMCS  |  |  |  |
| SMCS allow for direct, fast and efficient communication flows |  |  |  |